

# Quality Policy

Watto's Earthmoving & Machinery Hire is a leading earthmoving contractor throughout the Atherton Tablelands and surrounds, specialising in development and delivery of civil contracting services including road reconstruction, dam building, building platforms, sub-divisions, drainage, and all major earthworks, along with wet, and dry machinery hire.

Watto's Earthmoving & Machinery Hire Pty Ltd (WEMH) is committed to providing the quality products and services to all of our customers.

The organisation is committed to focusing on our customer's needs and developing products and services which will exceed the customer's expectations.

The organisation will establish policies, programmes and practices to reduce risk to the organisation and conduct business activities in an effective manner, while meeting statutory and regulatory requirements.

The organisation is committed to the continuous improvement of all of its processes in the Integrated Management System.

The organisation has determined that:

- Through communication it can find innovative tools to improve the service to its customers.
- Through training and assessment of our worker's skills, and provision of appropriate resources, it will meet the customer's needs and ensure it remains customer focused.
- The organisation will review the performance and effectiveness of its systems through robust management review and internal audit processes.



Director

*Uncontrolled when printed. Original form approved.*